



**2BeBrilliant**  
OUR HEARTBEAT - YOUR **BRILLIANCE**

# Services Overview

Practical tools. Experienced  
facilitators. Measurable change.

# Team Development

## What it is

We help teams become *exceedingly human*—owning their strengths and imperfections so *collaboration* becomes natural. The focus is to *clarify roles, build trust*, and harness each person's *contribution* while the team learns how it *works best together*.

## Our model in brief

(based on Lencioni's Functional Teams)

- **Trust** – ask for help; share openly; believe the best of each other.
- **Healthy Conflict** – respectful debate on ideas; problems surfaced early.
- **Commitment** – clear decisions; real buy-in.
- **Accountability** – peers hold peers to promises; standards are shared.
- **Results** – team goals above silos; outcomes owned together.



## Tailored, Purposeful & Fun



No copy-paste activities. We craft team sessions around *your needs*—think painting, cooking, quizzes, and trips—each grounded in *learning objectives* and *proven methods*, and always *engaging*.

# Enneagram & Social Styles

## Enneagram:

A personality framework describing nine core patterns of motivation and attention. It helps people recognise strengths, blind spots, and stress triggers—so teams communicate better and reduce friction.



## Social Styles:

A simple, practical lens on interpersonal behaviour. Teams learn to flex style so conversations land and decisions move forward.

We use these tools to create a *common language* and enable *inclusive collaboration* across functions.

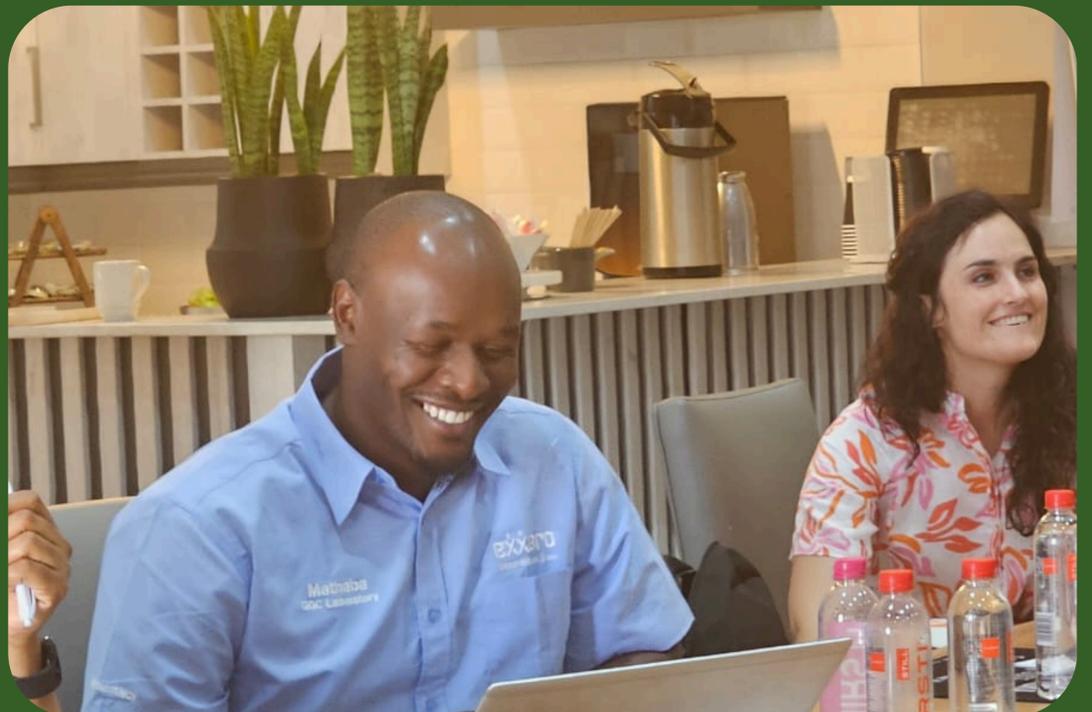
# Management Development

Targeted, practical modules for new and experienced managers

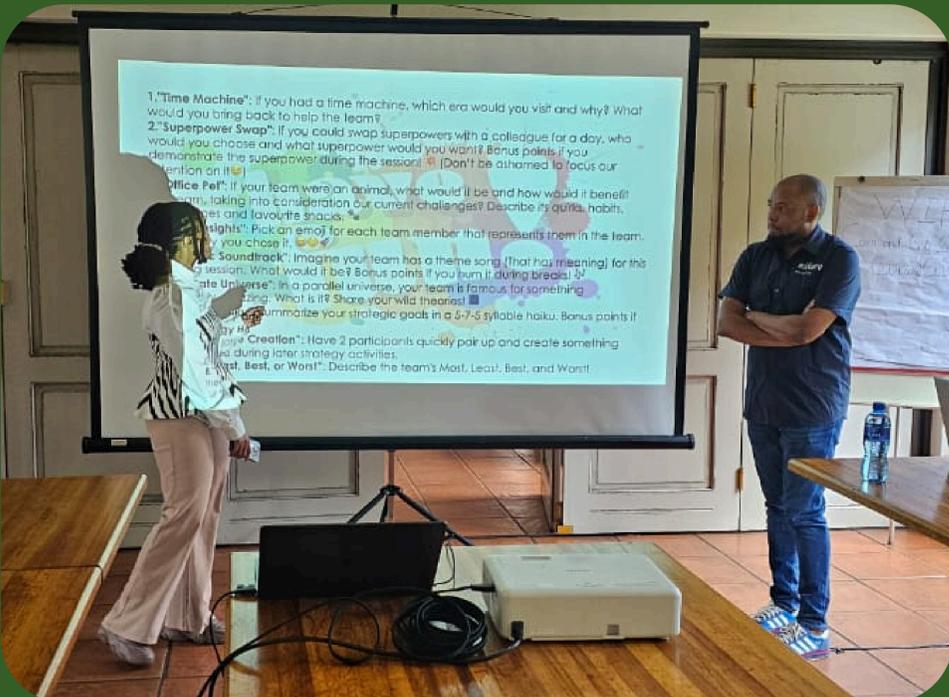


- Introduction to Business Management (IBM)
- Managing your Team's Performance
- Conducting Effective Meetings

- Creating a Great Customer Experience (Service)
- Delegation
- Financial Decision-Making for Non-Financial Managers



- Presentation Skills (in-person & digital)
- Basic Project Management
- Master Your Time



# Change Management

Build resilience and adaptability during uncertainty

- Change: managing people through transition (including resistance)
- Becoming resilient in times of uncertainty
- Teaching adaptability in practice

# Communication Skills

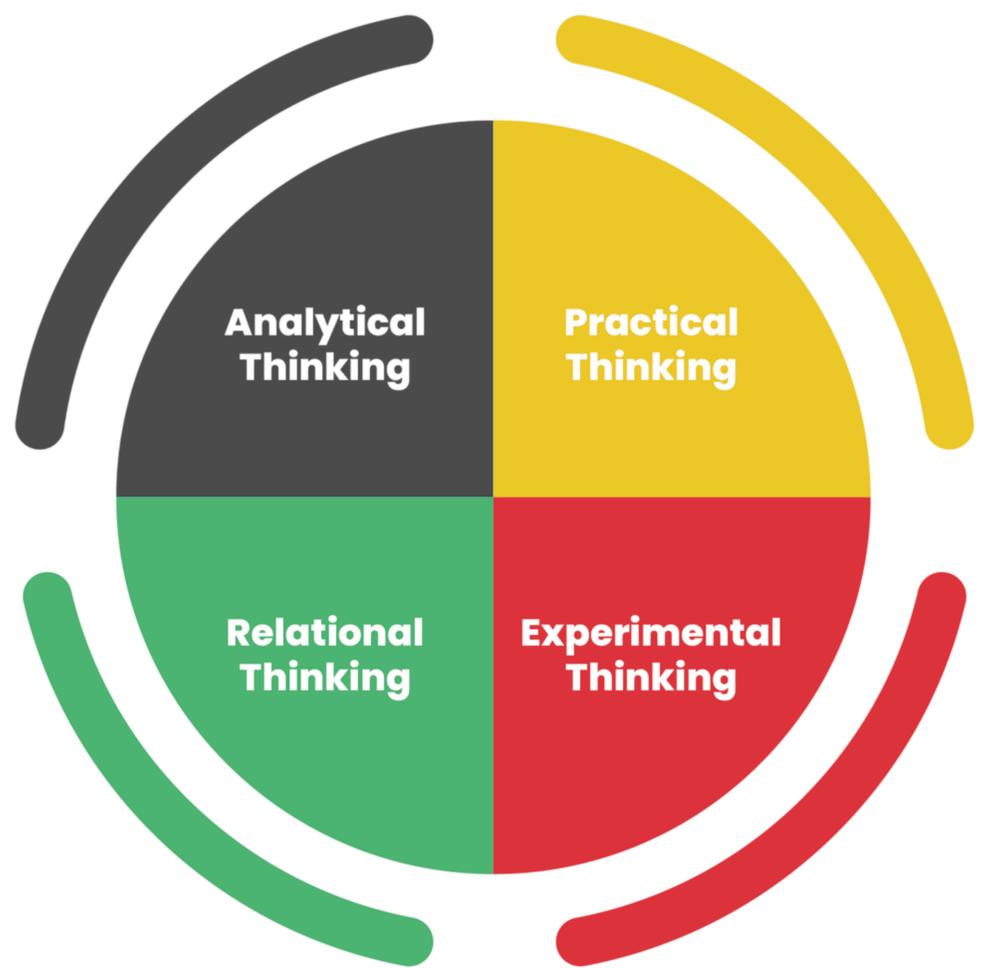
Clear, respectful communication that moves work forward:

- Effective communication (face-to-face, VC, and digital)
- Handling crucial conversations
- Transactional Analysis foundations

# HBDI (Whole-Brain® Thinking)

HBDI is a practical profiling tool that maps how people prefer to think and work across four styles:

- **Analytical** (logic, facts, accuracy)
- **Practical** (process, detail, delivery)
- **Relational** (empathy, collaboration)
- **Experimental** (ideas, vision, innovation)



We use individual, pair and team profiles to:

- Spot *strengths & blind spots* and *reduce friction*.
- *Match roles* and workflows to thinking preferences.
- *Improve communication* with a shared, neutral language.

Outputs include a personal profile, a debrief, and a simple team heat-map you can use in meetings and projects.

## Outcomes you'll notice

- ✓ Greater trust & psychological safety
- ✓ Shared language for collaboration
- ✓ Clear commitments and peer accountability
- ✓ Stronger results owned as a team